

## DECLARATION

On behalf of the management I formally announce the decision in **“Bulgarian Industrial Group” AD Plovdiv** to support implemented a Quality and Environmental Management System (IQEMS) in accordance with requirements of the international standards **EN ISO 9001:2008 and EN ISO 14001:2004**.

**QUALITY AND ENVIRONMENTAL POLICY OF THE BULGARIAN INDUSTRIAL GROUP AD PLOVDIV IS MAINTENANCE OF CUSTOMERS' CONFIDENCE THROUGH INCREASINGLY WIDER, PROFESSIONAL AND RESPONSIBLE SATISFACTION OF THEIR NEEDS AND EXPECTATIONS.**

By supporting the Quality and Environmental Management System, the company management has set to themselves the following *objectives*:

- Establishment and maintenance of the requirements of international standards in terms of the technical level, quality of products and the environment.
- Development and maintenance of a certified Integrated Management System based on **BS EN ISO 9001:2008 and BS EN ISO 14001:2005**, providing the performance of statutory and projected requirements of the users.
- Establishing permanently on the existing markets and making everything possible for their expansion;
- Offering today to our customers competitive advantages by:
  - Our innovative and reliable products and services;
  - Competent consulting in the selection of proven solutions;
  - A comprehensive care for the customer, products and the Environment;
  - Security of deliveries;
  - Affordable ration cost-service.

**Our guiding principles:**

- The partnerships with our customers are factors, on which depends the success of our company.
- Aspiration for timely anticipation and fulfilment of the current desired and future alleged preferences of our customers.
- Main task and baseline requirement - the development of future assignments by examining the substantive issues and continuous improvement of the activity.
- Use of the fixed and pointed out errors for implementation of innovations and improvement..
- Basic capital and a prerequisite for the success of company is the training, awareness and motivation of the staff.
- With this declaration, I would like to express my conviction of the management of committment, engagement, honesty and creativity of all the staff of **“Bulgarian Industrial Group” AD Plovdiv** in the implementation of the policy and quality and environmental objectives, and shall personally be bound to provide all necessary resources for implementation of the activity.

26.04.2015  
Plovdiv

Executive Director .....  
(Eng. D. Zaphirov)

